

Department of Justice
Consumer, Building and Occupational Services
PO Box 56, ROSNY 7018
Phone: 1300 65 44 99

Email: licensing@justice.tas.gov.au Web: www.justice.tas.gov.au/licensing_and_accreditation

SERVICE TAS USE ONLY	
Service Tasmania product code: 421 and Service Tasmania product code: 408	
ID sighted	<input type="checkbox"/>
Photos attached	<input type="checkbox"/>
Training certificates attached	<input type="checkbox"/>

PART 1 - Type of activity (please tick)

- | | |
|---|---|
| <input type="checkbox"/> Security General Guarding | <input type="checkbox"/> Crowd Control # |
| <input type="checkbox"/> Security Guarding with Dog | <input type="checkbox"/> Monitoring Room Operator |
| <input type="checkbox"/> Commercial Agent | <input type="checkbox"/> Inquiry Agent |

Have you previously held a licence in Tasmania under the *Security and Investigations Agents Act*?

- No Yes, please complete the following questions

Licence Number:

Expiry Date:

These two activities can only be endorsed on a licence if you have a current full security general guarding licence or apply under Mutual Recognition

- Bodyguard Security Guarding with Firearm**

Licence fees change annually on 1 July.
Tick the activities you wish to be licensed for.
If you hold a current licence or previously held a licence in Tasmania please provide details.
Please note that each activity has its own specific training requirements.

those who tick crowd control need to complete the attached code of conduct.

** Must attach a copy of a current firearms licence.

Part 2 - Mutual Recognition

Are you the holder of a current interstate licence, applying for a Tasmanian licence under the provisions of the *Mutual Recognition (Tasmania) Act 1993*?

- No Yes, please complete the following questions

If you answered 'yes' and you do not hold a provisional licence you are not required to complete the Tasmanian training. Attach a **certified** copy of your interstate licence and complete the following details. A Tasmanian licence will not be granted until checks have been conducted with the relevant State or Territory.

State

Licence Number:

Expiry Date:

You can only use this application if your interstate licence was NOT obtained under Mutual Recognition.

You must attach a **certified** copy of your current Interstate licence.

Definition of certified - document is witnessed by a Justice of the Peace or a Commissioner for Declarations.

Part 3 - Name Details

Preferred Title: Mr Mrs Ms Miss

Surname:

Given Name:

Middle Name(s):

Have you ever changed your name? Yes No

If Yes, provide other names:

You must state your name exactly as it appears on your Primary identification documents, i.e. birth certificate, passport or citizenship papers.

If you have changed your name you must supply evidence of the change, e.g. marriage certificate or a change of name certificate.

Part 4 - Contact Details

Phone (Home):

Phone (Mobile):

Email:

You must provide at least one phone number.

Part 5 - Address Details

Residential Address:

Previous Residential Address:

Postal Address (if different from residential):

Have you lived in any other State or Territory of Australia or in another country?

Yes (if yes complete following section)

Where and period of time

No

If you have lived at your present address for less than three (3) years you must supply your previous address.

If you have lived in another part of Australia or in another country, even for a short period of time, you must state this on the application.

Part 6 - Birth Details

Gender:

Date of birth:

Place of birth:

Town/City:

Country:

Born outside Australia

If born overseas period of time in Australia:

Are you an Australian Citizen or Permanent Australian resident?

Yes - You must supply evidence of citizenship or permanent residency with one of the following: Australian Passport, Australian Birth Certificate, Certificate of Australian Citizenship or Certificate of Permanent Residency.

No - You must supply a copy of your passport, visa and work entitlement details.

Provide date and country of birth if not born in Australia. You need to state the period of time you have lived in this country.

You must be 18 years of age or over to hold a licence.

Eligibility to work in Australia

If a person does not hold Australian Citizenship and they have lived less than three (3) years in Australia, it is the Commissioner's view that this is insufficient time to establish good character for the purposes of an application.

Part 7 - Business Details

Do you intend to operate a business in Tasmania?

Yes No

If you answered Yes, please provide details below

Company or business name

ACN or Business registration number

Business address (PO Box is not acceptable)

Phone (business):

Email:

If you intend to operate a business please supply details.

If trading under your own name please write NOT APPLICABLE in the business or company name section.

Part 8 - Suitability

Have you ever been charged, found guilty (without a conviction recorded) or convicted of an offence involving assault or violence in any country?

- Yes If yes state charge/s, when and where
 No

Have you ever been the subject of a restraint order / family violence order or interim restraint order / interim family violence order?

- Yes If yes state charge/s, when and where
 No

Have you ever been charged, found guilty (without a conviction recorded) or convicted of an offence involving dishonesty, fraud or theft in any country?

- Yes If yes state charge/s, when and where
 No

Have you ever been charged, found guilty (without a conviction recorded) or convicted of an offence involving burglary or stealing in any country?

- Yes If yes state charge/s, when and where
 No

Have you ever been charged, found guilty (without a conviction recorded) or convicted of a firearms or weapons offence in any country?

- Yes If yes state charge/s, when and where
 No

Have you ever been charged, found guilty (without a conviction recorded) or convicted of a drug offence in any country?

- Yes If yes state charge/s, when and where
 No

Have you ever been subject to a court or police diversion for any offence?

- Yes If yes provide evidence of participation in program
 No

Do you have any charges pending anywhere in the world? (Not traffic charges)

- Yes If yes state charge/s, when and where
 No

Have you been convicted of any offence anywhere in the world? (Not traffic charges)

- Yes If yes state charge/s, when and where
 No

Are you an undischarged bankrupt or have you entered into any composition or arrangement with your creditors that is still continuing?

- Yes If yes state charge/s, when and where
 No

You must answer **ALL** questions. All questions must be answered either Yes or No. If you are unsure whether to declare a certain charge or incident, remember it is better to provide us with too much information rather than none at all, as it is an offence not to declare your previous history and you risk prosecution.

Disclosure of previous charges, findings of guilt (without a conviction recorded), convictions or diversions, family violence orders or restraint / interim restraint orders does not automatically disqualify you from holding a licence.

However failure to disclose charges, findings of guilt (without a conviction recorded) convictions or diversions, family violence orders or restraint / interim restraint orders may result in your licence being rejected and prosecution action being commenced.

If you have answered 'Yes' to a question you must provide details, eg, dd/mmm/yyyy if the offence occurred in Australia or dd/mmm/yyyy USA if the offence occurred in another country.

Offences

Applicants must declare **ALL** prior offences with or without convictions and pending court cases on their application form. There is the opinion that applicants do not have to declare court appearances greater than 10 years old. This is **NOT** the case.

All prior offences must be declared, no matter how long ago they occurred.

Part 9 - Declaration and Statement of Consent and Identity

Declaration

I confirm that the information supplied in this application is true and correct. I understand that if I supply details that are incorrect or do not provide information that is required, I may be unable to get a licence. I can be fined under the *Security and Investigations Agents Act 2002*.

I agree to the disclosure of any information needed to verify details I have given in this application.

Statement of Consent

I hereby consent to a check of the records of Tasmania Police and other Australian police jurisdictions and to the release of police records recorded against my name. In consideration of Tasmania Police releasing police records, I hereby indemnify the services of the CrimTrac Agency, other police jurisdictions and the State of Tasmania, its servants and agents including all members of the Department of Police and Emergency Management, against all actions, suits, proceedings, causes of action, costs, claims and demands whatsoever that may be brought or made against it or them by anybody or person by reason of, or arising out of, the release of police records recorded against my name or purporting to either relate to or concern me.

Applicant Signature: _____ Date:

Witness Signature: _____ Date:

Full name of witness:

Full address of witness:

Penalty for supplying any false or misleading information

Section 27D - *Security and Investigations Agents Act 2002*

A person must not, in giving any information under this Act -

(a) make a statement knowing it to be false or misleading; or

(b) omit any matter from a statement knowing that without that matter that statement is false or misleading

Police Check

You are consenting to a Police Check for the purposes of this licence application. The Police Check will be sent directly to Building Standards and Occupational Licensing.

Part 10 - Photographs

The reverse side of each photograph must be certified and signed by a person who has known the applicant for at least 12 months, using the following wording:

This is a true photograph of <insert applicants name>

Full name of witness:

Address of witness:

Witness Signature: _____

Two (2) recent passport size photographs of the applicant must accompany this application.

Note: the photographs should be placed in an envelope or plastic bag and stapled to the front of this application form.

The person who certifies the reverse side of the photographs must also complete the information to the left.

Part II - Proof of Identity

You can provide proof of identity by presenting an Australian Photo Driver Licence showing your correct name and address details when completing the application process at any Service Tasmania shop. If the name and/or address are not correct, you must provide Evidence of Residential Address and/or Evidence of Change of Name documents.

If you cannot provide any of the above, you must provide at least three (3) documents, either:

- One (1) document from Category A plus two (2) documents from Category B; or
- Two (2) documents from Category A plus one (1) document from Category B

Category A documents

Australian Birth Certificate (not an Extract or commemorative certificate issued by Births, Deaths & Marriages)
Australian Citizenship papers
Australian Passport
Overseas Passport/Visa
Australian Photo Driver Licence
Australian Firearm Licence
Tasmanian Government Personal Information Card (displaying full name)
Dept of Immigration & Citizenship issued documents including a visa
Dept of Immigration & Citizenship Certificate of Evidence of Resident Status

Category B documents

Medicare Card
Plastic Bank or Credit Card, with signature
Student Identity Card with photo issued by an Australian Educational Institution
Department of Veterans Affairs/Centrelink Pensioner Concession Card
Births, Death & Marriages Change of Name/Marriage Certificate/Deed Poll

Evidence of Change of Name

Marriage Certificate issued by Births, Deaths & Marriages (or interstate / overseas Registry office equivalent)
Divorce Paper indicating the name being reverted to, as issued by a Court
Change of Name Registration issued by Births, Deaths & Marriages or Deed Poll
Guardianship Order issued by the relevant Authority
Adoption Paper issued by a Court

Evidence of Residential Address

Financial Institution Statement
Utility Account (power, water, sewerage, phone, gas) with evidence of payment
Council Rate Notice
Lease or Rent Agreement
Land Tax Valuation Notice
Australian Tax Office Assessment (current or last financial year)
Certificate of Title

Checklist

- Have completed all sections
- Have indicated which licence activity I wish to be licensed for
- Have signed the declaration and the consent for a police check / fingerprinting
- Attached two coloured photos that have been witnessed
- Attached copies of required identification
- Attached evidence of citizenship or permanent residency
- Attached proof of completion of the prerequisite (first time applicants) or full training requirements with current first aid certificate
- Attached bankruptcy report (commercial sub-agent activity only) dated within the last month

All applicants must provide proof of identity when completing the application process.

Documents provided at Service Tasmania must be original and current.

All proof of identity documents must be in English or be accompanied by an English translation from an accredited translator.

If your name is different than what is shown on your Category A documents, you must also provide at least one (1) original Evidence of Change of Name document.

At least one document from either category A or B must show your date of birth and current Tasmanian residential address. If the documents don't show a current Tasmanian residential address, you will need to provide a fourth document less than six (6) months old from the Evidence of Residential Address category.

Please use this list to check your application is complete before submitting.

Instruction Pages for Application of Agent Individual Licence
Crowd Control, Security General Guarding, Security Guarding with Dog, Security Guarding with Firearm,
Bodyguard, Monitoring Room Operator, Commercial Agent, Inquiry Agent

You must complete all relevant parts of the application and provide all requested documentation before your application will be processed. Applications will be returned if they are not fully completed, which will delay the processing time. Applicants should be aware of their responsibilities under the *Security and Investigations Agents Act 2002*. You can view the legislation and its regulations or download them from www.thelaw.tas.gov.au.

You may also get information at www.justice.tas.gov.au/licensing_and_accreditation

Processing Time - Please allow 6 weeks from date of lodgement

Average processing time for a complete application is between 2 to 6 weeks. Please allow 6 weeks from the date of lodgement before enquiring on the progress of an application.

Licence Application Fee and Lodgement

The full payment of the application fee must accompany this form. All application fees are GST exempt. The application fee is not refundable if your application is refused or withdrawn for any reason. Please read the application carefully and check the requirements before applying. You must also pay the fee for your National Police Record and Fingerprint Check - \$120.00
Applications are required to be lodged with payment through Service Tasmania outlets. Visit www.service.tas.gov.au

Personal Information Protection Statement

In line with the *Personal Information Protection Act 2004*, the Consumer, Building and Occupational Services Division of the Department of Justice, is collecting this information so that it can determine your eligibility to obtain the requested licence. You are required to provide this information by the *Security and Investigations Agents Act 2002*. If you do not provide all of the information requested then your application may not be processed. Your personal information will be used for the primary source for which it is collected and may be disclosed to law enforcement agencies, courts and other organisations authorised to collect it. Your basic personal information may be disclosed to other public sector bodies where necessary for the efficient storage and use of the information. Personal information will be managed in accordance with the *Personal Information Protection Act 2004* and may be accessed by the individual to whom it relates on request to Consumer, Building and Occupational Services. You may be charged a fee for this service.

National Police and Fingerprint Check

It is a legislative requirement for all applicants to be fingerprinted.

Applicants need to sign the Statement of Consent and Indemnity and pay the relevant fee. If fingerprints have already been taken for a licence under the *Security and Investigations Agents Act 2002* then the fee is \$45.00. If you have not previously provided fingerprints for the purposes of a licence under the *Security and Investigations Agents Act 2002*, then you must pay \$120.00 (to be paid at Service Tasmania). Take your Service Tasmania receipt with you to the police station to have your fingerprints taken. If you do not show your Service Tasmania receipt, Tasmania Police will not take your fingerprints and this could seriously delay the processing of your application. Photographic identification must also be presented.

If an applicant does not live in Tasmania they will need to be fingerprinted and get the National Police Check from the Police in the State or Territory they live in.

The application fee is not refundable if your application is refused or withdrawn for any reason

For further information visit our website at www.justice.tas.gov.au/licensing_and_accreditation

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This Code of Conduct applies to Crowd Controllers undertaking the duties within Tasmania and was issued by the Director of Consumer Affairs and Fair Trading under Section 38A of the *Security and Investigations Agents Act 2002* (the Act) and is current from 4 January 2011. Failure to comply with this Code of Conduct may result in suspension or cancellation of a licence.

It is a condition of a crowd control activity that the holder of a licence signs and complies with the provisions of this Code of Conduct. The holder of a licence must wear an identifying number and carry their licence with them at all times when they are on duty.

The Code outlines the responsibilities for ALL persons carrying out tasks relating to crowd controllers in Tasmania. This Code of Conduct will:

- promote consumer and community confidence
- ensure the safety of the community and employees
- promote ethical and professional conduct; and
- ensure the operators comply with applicable Tasmanian legislation in particular the *Security and Investigations Agents Act 2002*.

Minimum Standards of the Code of Conduct

Perform duties in accordance with the law

Only engage in legal employment. This means that crowd controller will not work 'off the books or for cash in hand';

Encourage a professional and supportive working relationship with Law Enforcement agencies;

Not admit persons into the venue if they are aware that the person is under the influence of drugs or in possession of drugs;

Be fully informed about issues of drug abuse and the illegal use of drugs. Take action and report any witnessed drug use or the sale of drugs while employed;

Do not reveal security information, arrangements or personal details in connection with their employment, unless this information is provided to authorised persons when requested by authorised persons; and

Ensure that they are licensed under the law and have completed all the current training units and refresher courses.

Adhere to all Liquor Licensing legislation by:

- refusing intoxicated, violent, argumentative or underage persons entry into licensed premises;
- taking necessary action by informing management / bar staff if patrons have consumed alcohol in excess, to ensure that responsible service or alcohol compliance is maintained;
- carefully monitoring the actions of patrons so that anti-social behaviour is easily detected and actioned according to legislation ; and
- awareness of the appropriate use of alcohol through education and training.

Display responsible conduct

Be aware what is expected by management and the general public in their role as a crowd controller;

Avoid potential conflicts of professional interest;

Communicate professionally and courteously to all patrons and use mediation and negotiation as the primary methods to stop undesirable behaviour;

Ensure a 'duty of care' and professional support is given to all persons in their workplace and in the surrounding environment;

Not use undue force in the course of their duties, threaten, participate or encourage others to participate in assault;

Not be under the influence of alcohol or illegal drugs, prior to or while on duty;

Be aware of the fire procedures and the effective use of other emergency management equipment at the venue;

Communicate with other crowd controllers, managers, and the authorities regarding anti-social behaviour and informing the relevant parties if known persons of interest are seen in the immediate area;

At all times perform duties ethically, with integrity and behave in a manner that upholds the professionalism of the Crowd Control Industry.

Declaration

I (print full name)

have read, understood and hereby agree to comply with the Crowd Controllers Code of Conduct.

Signature

Licence Number *

Date

Endorsed by Manager *
(signature / name)

Organisation / Manager *
(Licence Number)

Date

* If applying for the first time, you will not have a licence number. Please leave blank. If you currently do not have an employer / manager recorded please leave blank. Upon advising employer / manager details, a new Code of Conduct will need to be signed by the crowd controller and the manager and lodged with this office.