



If the application form is incomplete or incorrect Australia Post will contact you directly to amend the application.

This could also result in a delay processing your certificate. If you believe there is an error on your application or if you wish to enquire on the status of your certificate please contact the NPC hotline on **1300 651 963**.

National Police Certificates are posted to the address listed on the application form.

If you change address after an application is made you will need to lodge a 'change of address notification' with Australia Post. The W A Police cannot amend your application once received.

What is a Traffic conviction record and a Traffic infringement record?

A traffic conviction and infringement record (certificate) lists your disclosable traffic history, recorded by the WA Police in Western Australia.

WA Police have ceased providing a Traffic Conviction Certificate, and have aligned with other Australian jurisdictions by including the release of traffic convictions in the National Police Certificate.

There is currently no provision for issuing a National Traffic Certificate. For traffic history outside of Western Australia you will need to contact the police in that state to request a traffic certificate.

What if I have criminal or traffic convictions or traffic infringements?

This does not automatically preclude you from being issued with an F (Bus, small charter vehicle) or T (Taxi) extension.

Each case is assessed on its merits taking into consideration the seriousness of the convictions, the age of the convictions or infringements and any lifestyle changes made by the applicant since incurring the convictions or infringements.

Where can I apply for a Traffic Infringement Certificates?

You must apply for this document in person at your local [police station](#), pay the application fee and provide suitable proof of identification (your driver's licence, bankcard, passport or another proof of identity document)